Volunteer Agreement and Guidelines

The Agency Agrees: (Insert name of agency)

- 1. To comply with the policies of the agency relating to all volunteer activities.
- 2. To provide a volunteer coordinator or agency staff person responsible for the selecting and supervision of volunteers.
- 3. To offer an orientation to the agency as well as position specific training.
- 4. To provide training that will emphasize the importance of personal safety in all phases of volunteer activities.
- 5. To provide the same space, equipment, working conditions and privileges as given to paid staff that are doing similar work. *Do not make any promises here that you cannot keep*.
- 6. To review volunteer performance on a regular basis (annually, semi-annually, quarterly, at the end of a project?); to keep an account of volunteer hours; and provide a letter of recommendation when requested.
- 7. To give volunteers an opportunity to meet regularly with agency administrators.

The Volunteer Agrees:

- 1. To accept the guidance and decisions of the Volunteer Coordinator or staff assigned.
- 2. To adhere to all the policies and procedures relating to safety while performing volunteer duties.
- 3. To carry out duties promptly and reliably.
- 4. To use space and equipment only for work assigned and only at authorized times.
- 5. To maintain the dignity and integrity of the agency with the public and honor confidential information.
- 6. To accept evaluation and notify the agency in writing (with appropriate notice) of extended leave or resignation.
- 7. To understand the function of the paid staff, maintain a smooth working relationship with them, and stay within the bounds of volunteer responsibility.
- 8. To participate in meetings with agency.

Printed Name of Volunteer:	
Signature of Volunteer:	
Printed Name of Agency Staff:	
Signature of Agency Staff:	
Date:	

Adapted from Project TAHS Webinar: Volunteer Recruitment and Retention, June 2004. Phyllis Newman, Ph.D., University of North Texas, newmanp@scs.unt.edu

